



IT
DEPARTMENT

GURU NANAK DEV ENGINEERING COLLEGE

Name _____ CRN _____ DATE : _____

PC NUMBER _____

NAME OF THE LAB

- OS1 PL1 DBMS
 HPC HARDWARE WT

Problem Type

- Hardware Issue Software Issue

Hardware Issue Details

- Computer not powering on Keyboard or mouse issue Network connectivity problem
 Display not working Other hardware problem (please specify) _____

Software Issue Details

- Operating system error Software application not working Virus or malware concern
 Internet connectivity problem Login or access issue Other software problem (please specify) _____

Urgency Level:

- Low: Issue is not critical and can wait for resolution Medium: Issue is causing inconvenience but not stopping work
 High: Issue is preventing work and needs immediate attention

Problem Description: Please provide a detailed description of the problem you are experiencing:

**SIGNATURE
(HOD)**

**SIGNATURE (LAB
ATTENDENT)**